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# MAPEI Inc.

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St. Catharines, Ontario  
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**Subject: Qualified Applicator**


This letter will confirm that Surface Design Systems is recognized by MAPEI Inc. as being a qualified applicator of products from the CRS product line including Planiseal MRB. This assessment has been based on the completion of various projects where Surface Design Systems have been able to utilize MAPEI products, and provide trouble free installations over the course of the last 5 years.

This will also provide confirmation that Surface Design Systems has acquired much of the necessary specialized equipment to properly prepare substrates "in-house" in accordance with industry standards and MAPEI recommendations

Surface Design Systems will be included on a very select list of contractors that is used by MAPEI representatives periodically to provide referrals for various high-profile projects.

Surface Design Systems will be provided with a 10-year system warranty on Planiseal MRB projects when installed in accordance to MAPEI's written recommendations. Warranted installations must not exceed product limitations and are recognized when a MAPEI representative has documented all of the project details or the project has been site inspected by MAPEI representatives.

Best Regards,



Bill Loveys / MAPEI  
Inc. CRS Specialist/